

15 December 2011

Mr Rod O'Connell  
O'Connells OBM Pty Ltd  
GPO Box 5242  
BRISBANE QLD 4001

Dear Rod

BankLink, like all other businesses, has incurred increased costs in delivering its service to you. Where possible we look to absorb these increases and not pass them on to you. However, it is now necessary for us to implement a small increase to our list of charges.

The following changes will be effective as at **1 February 2012** and will appear on your invoice received in March 2012 for the February charges.

- 0.72c increase per transaction (Price includes GST)

Transaction Data Charges	Current	New
ANZ	10.34c (9.40c + GST)	11.06c (10.05c + GST)
All other Financial Institutions	8.03c (7.30c + GST)	8.75c (7.95c + GST)

This change will on average be a 2.5% increase for an active bank account on The BankLink Service. We trust you will understand the situation and we look forward to continuing to provide you with a cost effective and easy service in the future.

Yours sincerely

**BankLink**



**Richard Reese**  
**General Manager Operations**